

## How to Setup Online Password for Existing Members/Customers

**IMPORTANT NOTE** - These instructions should be used for people and families with a past transaction with the YMCA of Regina. You will already have an online account ready to use!

If you are unsure of your account status, please contact us at (306) 757-9622 and inquire with Membership Services.

From the website link click on the **Forgot Your Password** link.



[Sign In](#)

[Home](#) [Activities](#) [Reservations](#) [Memberships](#) [Donations](#)

[My Cart](#)

### Login

[> Home Page > Login](#)

To access the features of this site, you must have a password-protected customer account.

If you have an account and haven't logged in yet, please login now.

If you do not have an account, please create a new account.

#### Already have an account?

Login

Email

Password

☐ I'm not a robot



[Forgot your password?](#)

Login

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**Note:** The Email address you will need to enter is the one you receive YMCA of Regina communications to. This email is already associated with your online account. Once the password is created you can update your email address in your account settings.

Forgot Password

Enter your email address, and we will send you a new password.

\*Email (Required)

Cancel

Submit

A temporary password will be emailed to you. Hit ok and check your email inbox.


Forgot Password

Please check your email. A new temporary account password has been emailed to you.

Remember to check your junk or spam folder or filters if you do not receive the temporary password email.

OK

Access the login page again. Your **Login Name** is your email address. **Current Password** will be the code you received in the email. Then create and confirm your new password.



Welcome, Megan | My Account | My Wish List | Sign Out

Home | Activities | Reservations | Memberships | Donations

My Cart

ActiveNet Change Password

You must change your password in order to proceed because your current password was system-generated.

\*Login Name (Required)

\*Current Password (Required)

\*New Password (Required)

\*Confirm New Password (Required)

Cancel and Return Home

Save

## How to Setup Online Password for Existing Members/Customers

Once your new password is saved you will be routed to the main account page and can then start to register for activities, events and manage your online account!

